



Our traditions your holidays

User's manual

www.casadinonnanuccia.com

HOUSE NOTES

BREAKAGES & THINGS THAT DON'T WORK

If anything breaks during your stay, please let us know as soon as possible so that we can replace it speedily for you. Please also tell us if light bulbs burn out, drains block or anything else doesn't work so we can put it right.

CLEANING

If you are staying for more than a week, we will change your bed linen and towels at a time which suits you.

COFFEE MOKA MACHINE

You can use the Italian moka pot to brew your own coffee. It is very easy to use. The moka unscrews in three parts. Fill the lowest part with water up to the safety valve. Drop the coffee container in and fill it with coffee without pressing it down. Then screw the top back on and put on a low flame. As the water boils it is forced up through the coffee into the upper pot. When you hear a marked gurgling sound, the coffee is ready and should *immediately* be taken off the flame. Two things not to do with the machine: never wash it with washing-up liquid; like a teapot it should just be rinsed in water, and don't bang the coffee holder to get used grounds out - if it distorts, it won't work anymore. : If you like the real Italian espresso, there is also an Illy electric Espresso machine with coffee refills . You can find the refills in the bar Caffè Storelli in Fabriano main square, or ask us to buy some for you.

CASA DI NONNA NUCCIA

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ELECTRIC IRON

There is one with board should you really need to use it.

ELECTRICITY

Power is 220V/50Ac . As with many Italian country houseS, our supply is limited.

This meanS that if, let's say, the oven the hairdryer and electric iron are on at the same time, the power might cut out. If the power does fail, you need to check in two places.

Firstly look at the electricity grey box located in the kitchen behind the tent.

Check to see if Main Switch is up. Then check that also F.M. House and House Light are up.

Keep the switches Wood-House, Outside Headlight and Outside Lights down in off position.

The Boiler switch must be in up on position, to have availability of hot water in the house.

If power is still off, especially during a thunder storm, then use the torch and go to the Canale where the Central power box is located.

As you enter, you find the Central power box on your right hand side. Go to the one in the middle, marked " Sergio" .

If the is switch in the middle position (i.e. neither up nor down) then all you have to do is push the switch down then up to the top again.

Now the electricy must be on again inside the the whole house.

.....external and it is just a metter of waiting for the power to come back on.

GARDEN

As there is a beatiful open country space around the Casa di Nonna Nuccia, all pets are welcome to stay freely. The space around the house is also very safe for your kids to play and enjoy. You can use table and chairs as you want and if you want a barbecue just ask us. If you eat outside in the garden, don't forget to leave foods behind you. It may attract mosquitos.

HEATING

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In winter the central heating system is controlled by a thermostat in the main living area. Should you feel chilly in spring or autumn months, you are welcome to light the fireplace.

INSECTS

As we live in the Italian countryside insects are all part of life's rich tapestry; however, Casa di Nonna Nuccia is mostly free of mosquitoes. Ask us for a plug-in mosquito repellent if you have trouble.

INTERNET

There is free internet wifi in the house. Our 2 MB connection is fine most of the time, except if there are thunder storms in the area. We also ask our guests not to use it for such heavy things as streaming videos, gaming or file-sharing.

KITCHEN

We have left some basic ingredients and condiments for your arrival - coffee, tea, sugar, salt, pepper, vinegar and extra virgin olive oil and ask that guests keep these replenished as they run out. If you need small quantities of other ingredients that are not worth you buying in any quantity – nutmeg, flour, for example – do ask us. There are plenty of different herbs growing around Casa di Nonna Nuccia – depending on season, we usually have rosemary, sage, thyme, marjoram, basil, bay and chives, with fennel and mint growing wild.

LAVATORIES

Please do not flush anything down the bowl other than human waste and parsimonious amount of toilet paper. Excessive use of toilet paper may block up the system and cause problem to the next guest, if not for you. We recommend not to use too much of the lavatories detergent and chemicals to preserve the environment.

MAPS

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The most useful road map of the area is the Touring Club Italiano "Umbria Marche" sheet at 1:200,000 or the equivalent sheet from Michelin. We can lend you more detailed maps for walking in the nearby mountains.

PARKING

The region's antique towns were never built for cars and you will find that some historic centres are now closed to unauthorized traffic - do not pass beyond signs with a red circle on a white background. Sometimes this restriction is limited to certain days or hours which will be marked on the sign (for example, weekends or market days). Otherwise, park in designated parking spaces: spaces drawn with blue lines mean you need to pay at the nearby ticket machine and display the ticket in your windscreen; yellow-lined spaces are usually for disabled drivers or permit holders, and spaces drawn in white lines are free parking.

Where signs indicate a time limit you will have to set a *disco orario* with your time of arrival; you can buy the disc from most newsagents and garages. In a hire car there should be one in the glove compartment.

PAYMENT

Some of our guests find it easiest to unburden themselves of any due rent money on arrival. In any event, we would be grateful if you would settle up with us in good time before leaving. While we use PayPal for deposit payments for convenience, as they charge us 4% on all transactions, we'd prefer you paid the balance either with cash or an ordinary personal bank cheque in Sterling, US, Canadian or Australian Dollars or Euro. If you wish to pay this way please give us the cheque at the beginning of your stay in case we have problems cashing it; also bear in mind that there are about 12 Euro worth of bank charges when we cash foreign cheques. You are also welcome to pay us by way of a bank transfer, the best way if you have a Eurozone bank account. For bank wires please check our bank details in INFORMATION part.

RECYCLING & RUBBISH

There is no door-to-door rubbish collection in this part of the world. Please take your general rubbish, glass and plastic to the main bins located in front of the church as you enter Varano .

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Aggiungi: as you are in a country wild area, be careful not to leave any food left-overs behind you. Dispose all your foods waste in the organic bin in the kitchen.

TELEPHONE & EMAIL

If you need to contact us, our mobile numbers are **(+39) 3472764342** (Andrea+39 348 3340057 (Sergio)).

WATER

Our water comes from our own spring nearby the house is good, fresh, bacteriologically, chemically sound and wholesome.

WASHING MACHINE

If you need to get the dirt out of your clothes, please go to the Canale room take the washbowl, water and a bit of detergent. Some is in the house for you to use, and should be enough. We recommend to use the minimum quantity of detergents to preserve the environment when wasting the waters.

When you finished the washing, please discharge dirty waters with detergents, in the washbasin and use the dress-holder for drying. You can find the the dress-holder for drying is inside the Stipo.

WHEN YOU LEAVE

It is probable that there will be new guests arriving on the day of your departure. In order to prepare for them, we would be grateful if you would depart before 10.00 am.

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If you have a late departure, please feel free to leave your cases here to collect later; you are welcome to use our own bathroom if you need to before leaving.

Don't be shy in telling us how you think we might improve what we offer.

We have Guess book near the main door, please leave us your comment about your holiday in Casa di Nonna Nuccia, we would like to get a thought from you!

Sustainable tourism in Le Marche

The water is supplied to the house from mountain nearby. We have installed our own bins for plastic, paper, glass and tins. In short, we hope that all we are doing will ensure that our tourism is sustainable tourism. Pay attention not to leave waste outside the house, it could attract animals and insects. Responsible travel also becomes a low cost holiday option as our reduced energy usage, whilst great for the environment, has also enabled us to pass savings on to our guests.

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